

Deploys uOnboard



“uComply have provided us with one standardised Right to Work paperless solution giving us complete confidence and peace of mind that the risk of illegal working has been eradicated, and our rigorous compliance onboarding procedures are followed for all new hires.”

Katie Goodfellow, Senior HR Business Partner

Excellerate Services are a provider of cleaning and security services. Their mission is to be the UK's leading trusted provider in these sectors. With an ethos of teamwork and staff empowerment they embrace and harness technology and innovation to make their processes efficient and create a safer workplace for their colleagues and clients. The environmental impact of the company is important to them and they continuously monitor and strive to reduce their carbon footprint wherever possible.

The Challenge

Compliance is a vital part of the recruitment process for cleaning and security companies. End user clients have high expectations and at the same time ensuring the safety of staff is paramount to us all.

In addition to Right to Work, Excellerate Services wanted to ensure adequate provisions had been made to identify training needs and ensure onboarding procedures like site Health & Safety assessments have been followed for all new hires. Managing this process was largely paper based and time consuming, could be prone to errors, and could delay placement of staff onto Client sites.

Excellerate Services engaged with uComply in 2019 and implemented uAuthenticate Mobile to ensure their Right to Work was compliant with the Home Office guidance. They subsequently implemented uOnboard in 2020 and enhanced their internal onboarding procedures.

Find out how we can help simplify your onboarding process...

Solution

uComply's simple to use solutions uAuthenticate and uOnboard provide clients with a platform that can be customised to accommodate the Client's own processes. During the initial consultation we look at these and make recommendations based upon "best practice" we have seen being used in the Security and Cleaning sectors.

uAuthenticate reduces the dependency on paper records, increases efficiency and at the same time ensures:

All staff have had their Right to Work checks performed including time critical processes like TUPE transfers. A centralised view is available to see all staff have completed all compliance checks ensuring their continuing safety. The payroll department gets a timely receipt of worker's Bank/HMRC details allowing faster set-up and increased efficiency in processing new joiners.

Conclusion

Utilising uComply's solutions uAuthenticate and uOnboard, Excellerate Services can now actively demonstrate compliance across their entire organisation.

uComply worked with Excellerate Services to refine and digitise their paper-based onboarding processes increasing efficiency and enhancing workforce controls.



uComply

Simplified recruitment compliance