uComply
Simplified recruitment compliance

DOC CLEANING

DOC Cleaning talk about how uComply and the uAuthenticate app have enabled them to feel confident when completing Right To Work checks.

DOC Cleaning Limited are a privately owned, family run company, that provide cleaning and associated services to a wide range of prestigious and landmark locations throughout London, the South East & the Home Counties. In 2018 DOC Cleaning were looking for a Right to Work solution that would enable them to feel confident when running Right to Work checks for their predominantly migrant workforce. Additionally, their work at prestigious public attractions and heritage sites require enhanced vetting procedures, so it is vital that their Right to Work checks are always carried out in accordance with the latest Home Office guidance. It was these needs that led them to uComply.

DOC Cleaning needed a solution that would ensure their Right to Work checks were informed by the most up to date guidance to guarantee compliance for both themselves and their clients. This need was especially heightened post-Brexit due to the introduction of new Right to Work guidance affecting EU migrants. The uAuthenticate app was identified as the perfect solution as it complies with the latest Home Office guidance and is automatically updated.

Due to the nature of the industry DOC Cleaning are often required to recruit staff very quickly. The uAuthenticate app enables their hiring managers to confidently carry out Right to Work checks quickly and efficiently, even when working remotely, which results in a prompt and effective onboarding process.

"We chose to work with uComply because it's always linked to the most up to date Home Office guidance, this gives us confidence that when we are carrying out right to work checks we are up-to-date with the latest compliance."

Jane Malone, DOC Cleaning Limited.

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To further support hiring managers, any Right to Work documentation issues are immediately flagged by the uAuthenticate app. Additionally, hiring managers can discuss specific queries by calling the uComply customer service helpline for bespoke support.

Prior to 2018 DOC Cleaning had a different solution in place to support their Right to Work checks. To enable a seamless transition from their previous provider and to ensure hiring managers felt confident using the uAuthenticate app, uComply trained a select number of hiring managers and provided them with access to the software on a trial basis to guarantee it met their needs and expectations. This trial period enabled the hiring managers to feedback on their experience of using the app, many of which noted how intuitive it was. Due to the success of the trial period, a company wide launch of the uAuthenticate app then followed which included bespoke training to make sure all hiring managers were confident using the app.

Right to Work checks if not managed correctly can cause huge financial risk to both DOC Cleaning and their clients. DOC Cleaning are often audited by their clients to ensure their Right to Work checks are compliant and to mitigate financial risk. The uAuthenticate app enables DOC Cleaning to confidently demonstrate during audits that they are adhering to the most up to date Home Office guidance during their Right to Work checks.

"One thing that's been really useful for us is the training that uComply have provided, we found that to be really valuable especially when there are any changes to the Right to Work checking process"

Jane Malone, DOC Cleaning Limited.